

# REFINITIV WORKSPACE

## SYSTEM REQUIREMENTS

The list of system requirements that users must meet to run Refinitiv® Workspace on a personal computer, where the operating system is either Microsoft® Windows® or Apple® macOS®.

### Desktop access requirements

	Recommended		Minimum
	Single Screen	Multiple Screens <sup>1</sup>	
Processor <sup>2</sup>	Intel® i7 or faster processor		Intel i5
Memory	8Gb	16Gb	8Gb
Hard Disk	SSD, 3 GB free disk space or higher		1 GB free disk space
Display Settings	1920 x 1080		1280 x 1024
Virtual Desktop Infrastructure <sup>3</sup>	Support is based on the ability of VDI platforms to continuously meet the minimum system requirements.		
Windows OS	10 64-bit		
macOS <sup>4</sup>	10.13 (High Sierra) or higher		
Microsoft Software <sup>5 6</sup>	The latest versions of: • Office 2013 • Office 2016 • Office 2019 • Microsoft 365®		

<sup>1</sup> With Advanced Monitoring - multiple screens, running different applications.

<sup>2</sup> Apple M1 processor support is scheduled for the second half of 2021.

<sup>3</sup> Refinitiv currently provides limited testing support and technical advice on Citrix® VDI solutions. However, customers deploying a VDI solution should consider the following when deploying, updating, and running Workspace:

- The impact of network latency and equipment used.
- The potential for virtualization machines to adversely affect performance for end users.

<sup>4</sup> Support for macOS 11 (Big Sur) was added in Workspace version 1.13. It is not supported in earlier releases.

<sup>5</sup> Workspace supports 32-bit and 64-bit versions of Microsoft Office (for Windows only).

<sup>6</sup> Microsoft Office is not supported:

- On Windows, if it is installed through Windows Store.
- On macOS, currently.

# Web access requirements

	Recommended	Minimum
Display Settings	1920 x 1280	1024 x 768
Web Browser <sup>7</sup>	Workspace web access is supported on the following versions of: Google Chrome™ - Stable channel version(s) Microsoft Edge - Microsoft-maintained version(s) Apple Safari® - Browsers running under the Workspace-supported versions of macOS	

# Mobile access requirements

	Recommended	Minimum
Required Storage	64Mb	
Resolution	2436 x 1125	1136 x 640
Supported Models	iPhone X (or newer)	iPhone 5s (or newer)
Operating System	iOS 13 (or higher)	

<sup>7</sup> Workspace may run on other releases of these browsers, but you might not be able to use all features.